



Serra Cooperative Library System
c/o SCLC, 254 N. Lake Ave. #874, Pasadena, CA 91101

TECHNOLOGY AND AUTOMATION REVIEW COMMITTEE

April 12, 2023
9:30 – 11:30am

Zoom Meeting ID: 815 7334 7888 Password: 074197
Conference call: 669 444 9171

Minutes

All items may be considered for action.

1. Call to Order at 9:30 **Sam Liston**

2. Roll Call **Sam Liston**

Sam Liston - Oceanside, Katy Duperry - Escondido, Nicholas Burmeister - Coronado, Erwin Magbanua - Chula Vista, Philip Gunderson - San Diego Public Library, Jennifer Lawson - San Diego County Library, Jacqui Petri - Carlsbad

3. Assignment of Note-Taker: Jacqui Petri **Sam Liston**

4. Public Forum **Sam Liston**

Opportunity for any guest or member of the public to address the committee on any item of Administrative Council business.

5. Open Issues **Sam Liston**

a. Magazine Vendors

Serra Cooperative is happy with the current Flipster plus OverDrive combination of service and content. Another option is Baker & Taylor's service, but it would be bundled with other eContent and possibly Boundless/Bendable.

b. LINK+ update

SDPL upgraded their ILS for compatibility, will be visiting County soon to learn about their implementation, May 4 is target go-live date. Carlsbad is on hold. National City is working on a connector.

c. Discover & Go updates

National City and San Diego Public Library are on. County successfully authenticated their ILS; programming and IT are the involved parties to achieve launch. Escondido has submitted their paperwork. Coronado is troubleshooting API keys, plan to launch before the summer. Chula Vista is working on connection and authentication as well. We may need to write an agreement between Contra Costa and Serra to satisfy security and privacy requirements because Carlsbad, and possibly San Diego County Library, are wary on this element.

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6. Updates from STARC members

All

Escondido: Link+ is very popular, have received patron compliments and the lend to borrow ratio is evening out; received a \$10 million infrastructure grant from the state and are planning roof and HVAC improvements, ADA code compliant upgrades to public restrooms, and hopefully put in a few study rooms as they are in high demand and currently don't exist; experiencing higher than pre-pandemic attendance in children's programs, continuing many hybrid (virtual and in-person) adult programs; getting a new city (and library) website with CivicPlus in the near future

Coronado: Programming is coming back, added a book group, Spice It Up cooking club remains virtual; experienced several recent technology issues with ILS crashing, resetting firewall, recovery from CENIC crash last month, high turnover in city IT workers; working on Discover & Go implementation; experiencing increasing patron use of Biblio+ streaming video service despite very little promotion from staff

Chula Vista: Planning for EBSCO Discovery Service platform; each branch is sufficiently staffed with hourly employees, still some permanent librarian vacancies; upgrading computers in adult lab and computer classroom in the coming weeks; installing a digital wall in the lobby of the Civic Center branch this week; shopping for reservation software because demand for meeting rooms exceeds capacity; demand for passport service also exceeds capacity

San Diego Public: Ongoing Link+ and Open+ (after-hour holds pickup, soft open next week) implementation; several locations adding Sunday hours back

San Diego County: Added Rosetta Stone, adding PressReader soon, also researching Bendable and CoLibri. CoLibri is a type of book cover that is made of sugar cane and plastic, checking sustainability and durability, have to recycle it like it's film. Had paused weeding by use because use has been uncommonly low since the beginning of the COVID-19 pandemic; new Collection Management Action Plan: now asking branch managers to evaluate their spaces, ensure space allocation for a collection area is matched to its use (for instance, use of adult print materials may never rebound due to patrons' lasting transition to eContent). Primary factors for weeding in the CMAP are percentage of circ, turnover, percentage out. Where there is too much material in a building, circulation can suffer; these reductions should increase circulation. Getting new bookmobiles: instead of sending them to neighborhoods on a schedule, they will be used for targeted service and programming.

Oceanside: Implementing LibraryMarket room management software; installed new computers in public labs. Had ceased using Unique service but recently reinstated it after significant increases to late notifications had little effect on returns. Partial de-Deweyfication is in pilot stage: moving to BISAC for biographies with support from Backstage Library Works. Home delivery service is still strong at many hundreds of households served a month, but it is beginning to decline. Still hosting a couple of hybrid programs, one book group remains virtual.

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Carlsbad: Several recent recruitments for full-time and hourly positions; preparing to purge ~30,000 online/temporary registrations from the COVID-19 period, trying to convert the viable ones to permanent library accounts; working on implementing three auto-renewals; planning to add back the 9-10 a.m. open hour in May; creating an adult graphic works collection. Preparing to reorganize children's materials from age/reading level based to format based, asked if other libraries have a separate JSERIES collection. Some use a series or character name cutter within the JFIC collection if the books have different authors, some maintain a few series on display shelving, Oceanside has separate JSERIES section defined as more than three titles.

7. Next Meeting(s)

- a. July 12, 2023
- b. Phil Gunderson will be Chairperson
- c. Escondido will continue to host on Zoom for the rest of this year at least

Adjourned at 10:31